

PCRx DESKTOP, NETWORK & SERVER SUPPORT



PC & Laptop Support just \$2.99 a month *
Scanners & Printers just \$1.99 a month *
Treo 650 & 700 Support just \$2.99 a month *

** Based on a 2 year support plan*

Plan includes:

- Secure Encryption Remote Monitoring Software
- 24/7 Tier 1 Support
- 5 Hours Free Tier 1 Guided Support User / month
- Monthly e-Newsletter
- Secure access to free, approved software, RSS Feeds & Podcasts
- Secure access to over 2 million royalty-free Images & Sound FX



Additional Support Benefits Include:

- Invoiced monthly / e-Invoice
- Consolidated Support Statements
- Discounted Volume Maintenance Plans
- System Audits for Reduced Maintenance
- Save time, money & manpower - Remote Support
- On-Site & FedEx Delivery Support

Tier 2 Support - featuring:

- Toll-free Support Number
- Chat Support (IM) w/ session transcripts
- "Nev'r-on-Hold" - "Call-u-Back"
- Support Teams who speak English well
- After-hours Support Appointments
- Week-end Support Appointments
- 24/7/365 Emergency Response
- Exchange, Network & Server Support
- Web Content, Graphics & Multimedia
- Disaster Recovery Support

Tier 3 Support - featuring:

- Professional Services & Consulting
- Custom Programming, Database Design / Integration
- Web Application Development
- Accounting Systems
- Business Process Management
- Business Intelligence / Executive Dashboards
- Data & Record Compliance
- Shared CIO Plans
- Tier 1 Data Center

Who is BERACHA?

The BERACHA Foundation exists to serve and model servant-leadership to not-for-profit organizations, foundations, schools, municipalities, and ministries who provide transformational and abundant living to the people of their focus and to plant new churches that will replicate this Christian model.

We do the tasks you don't want to do or are not able to do. The tasks we do are important and if they don't get done, your mission will suffer greatly.



When you team with The BERACHA Foundation, we provide the infrastructure, tools, and experienced human resources that enable you to do your job more efficiently and more effectively. We not only save you time, money and manpower - we also provide funding for qualifying missions. goals; freeing you to focus on your top-line growth.



The BERACHA Foundation works nationwide and globally, as needed. If your need is Information Technology - BERACHA is here to serve and partner with you.

**Our goal is to
"Serve those who Serve"!**

Cincinnati Offices:
1165 Beargrass Way
Maineville, OH 45039
877-423-7224

Indiana Offices:
700 E. Firmin Street
Kokomo, IN 46902
877-423-7224

Dayton Data Center
33 W. 1st Street
Dayton, OH 45402
877-423-7224

www.beracha.org



Who would you call if ...

- Your network failed today?
- Your laptop crashed while traveling?
- Your data has been breached?
- Your network is non-compliant?
- Your staff needs training?

Serving those who Serve!